

Serial Number: 09/511,256

SPECIFICATION AMENDMENTS

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RELATED APPLICATIONS

Q² This application incorporates by reference the disclosure of co-pending application Serial No. 09/459824, 09/449,824 filed 11/26/99, entitled "User Identification Over Circuit And Packet Switched Networks", now abandoned. This application is related to application Serial No. 09/511,257 filed of even date herewith entitled "Questionnaire Based Call Routing", now abandoned. This application is also related to application Serial No. 09/511,258 filed of even date herewith entitled "Multimedia Call Routing in an IP Network".